# Redirecting a SIP call to a stream (SIP as Stream function)

# Overview

A SIP call made through the WCS server can be captured into a stream on the server when the call is created. Then this call can be played in a browser using any method supported by WCS.

The stream captured from a SIP call can be republished to an RTMP server using the REST query /push/startup, just like any media stream on the WCS server.

## **Operation flowchart**



- 1. The browser starts a call using the /call/startup REST query
- 2. WCS connects to the SIP server
- 3. The SIP server sends the RTP stream of the call to WCS
- 4. The second browser requests playback of the call stream
- 5. The second browser receives the WebRTC stream

Quick manual on testing

- 1. For this test we use:
  - two SIP accounts;
  - the softphone to answer the call;
  - the REST-client in Chrome browser;
  - the Player web application to play the stream.
- 2. Open the REST client. Send the /call/startup query to the WCS server and specify the following as query parameters:
  - parameters of your SIP account the call will be made from;
  - the stream name to republish the call to (the toStream parameter), for example,
     call\_stream1;
  - the name of your second SIP account the call will be made to

Method Request URL POST  Http://test1.flashphoner.com:9091/re	est-api/call/startup	✓ SEND :
Parameters 🔨		
Headers	Body	Variables
3ody content type Editor view application/json ♥ Raw input	~	
FORMAT JSON MINIFY JSON		
<pre>{     "callId": "12345678910",     "callee": "10005",     "hasAudio": "true",     "hasVideo": "true",     "    "asvier"</pre>		
<pre>siplogin : 10000 "sipAuthenticationName": "10006", "sipPassword": "*******" "sipDomain": "yourdomain.net", "sipUthourdDroxy": "yourdomain.net",</pre>		
<pre>sipPort: "5060", "appKey": "defaultApp", "sipRegisterRequired": "true",</pre>		
"toStream": "call_stream1" }		

3. Receive and answer the incoming call on the softphone:



4. Open the Player web application and in the **Stream** field specify the name of the stream the call is redirected to (in our example: **call\_stream1**):

WCS URL	wss://test1.flashphoner.com:844
Stream	call_stream1
Volume	
Full Screen	<b>5.</b> 月 ビビ
	Start

5. Click Play. The stream starts playing:

Player	
Image: Contract of the second seco	
WCS URL wss://test1.flashphoner.com:844	
Stream call_stream1	

6. To terminate the call, send /call/terminate from the REST client to the WCS server and pass the call id in the parameters:

arameters 🔨		
Headers	Body	Variables
dy content type Editor view opplication/json - Raw input	•	
FORMAT JSON MINIFY JSON { callId": "12345678910"		
}		

# Call flow

Below is the call flow when using the SIP as RTMP example to create the call and the Player example to play it

sip-as-rtmp-4.html

sip-as-rtmp-4.js

player.html

player.js



#### 1. Sending the REST query /call/startup: sendREST() code

```
function startCall() {
   var url = field("restUrl") + "/call/startup";
   callId = generateCallID();
   var RESTCall = {};
   RESTCall.toStream = field("rtmpStream");
   RESTCall.hasAudio = field("hasAudio");
   RESTCall.hasVideo = field("hasVideo");
   RESTCall.callId = callId;
   RESTCall.sipLogin = field("sipLogin");
   RESTCall.sipAuthenticationName = field("sipAuthenticationName");
   RESTCall.sipPassword = field("sipPassword");
   RESTCall.sipPort = field("sipPort");
   RESTCall.sipDomain = field("sipDomain");
   RESTCall.sipOutboundProxy = field("sipOutboundProxy");
   RESTCall.appKey = field("appKey");
   RESTCall.sipRegisterRequired = field("sipRegisterRequired");
   for (var key in RESTCall) {
       setCookie(key, RESTCall[key]);
   RESTCall.callee = field("callee");
   var data = JSON.stringify(RESTCall);
```



- 2. Establishing a connection to the SIP server
- 3. Receiving a confirmation from the SIP server
- 4. The RTP stream of the call is sent to the WCS server
- 5. The browser establishes connection to the server:

#### Flashphoner.createSession() code



6. Receiving from the server an event confirming successful connection: CONNECTION\_STATUS.ESTABLISHED code

```
Flashphoner.createSession({urlServer:
url}).on(SESSION_STATUS.ESTABLISHED, function(session){
    setStatus(session.status());
    //session connected, start playback
    playStream(session);
}).on(SESSION_STATUS.DISCONNECTED, function(){
    ...
}).on(SESSION_STATUS.FAILED, function(){
    ...
});
```

7. Request to play the stream:

#### Stream.play() code



8. Receiving an event from the server confirming successful playing of the stream: STREAM\_STATUS.PLAYING code

```
stream = session.createStream(options).on(STREAM_STATUS.PENDING,
function(stream) {
    ....
}).on(STREAM_STATUS.PLAYING, function(stream) {
    $("#preloader").show();
    setStatus(stream.status());
    onStarted(stream);
    ....
});
stream.play();
```

- 9. Sending audio and video stream via WebRTC
- 10. Stopping playing the stream:

```
Stream.stop() code
```

```
function onStarted(stream) {
    $("#playBtn").text("Stop").off('click').click(function(){
        $(this).prop('disabled', true);
        stream.stop();
    }).prop('disabled', false);
    ...
}
```

11. Receiving an event from the server confirming unpublishing of the stream: STREAM\_STATUS.STOPPED code

```
stream = session.createStream(options).on(STREAM_STATUS.PENDING,
function(stream) {
    ...
}).on(STREAM_STATUS.PLAYING, function(stream) {
    ...
}).on(STREAM_STATUS.STOPPED, function() {
    setStatus(STREAM_STATUS.STOPPED);
    onStopped();
}).on(STREAM_STATUS.FAILED, function(stream) {
```

```
}).on(STREAM_STATUS.NOT_ENOUGH_BANDWIDTH, function(stream){
    ...
});
stream.play();
```

12. Sending the /call/terminate REST query: sendREST() code

```
function hangup() {
   var url = field("restUrl") + "/call/terminate";
   var currentCallId = { callId: callId };
   var data = JSON.stringify(currentCallId);
   sendREST(url, data);
}
```

- 13. Sending the command to the SIP server
- 14. Receiving confirmation from the SIP server

# SIP as stream recording

All streams captured from SIP calls can be recorded on server. To do this, set the following parameters in flashphoner.properties file:

```
sip_single_route_only=true
sip_record_stream=true
```

The following codecs are supported:

- Video: H264
- Audio: opus, PCMA (alaw), PCMU (ulaw)

Stream recording is described here in details.

### Known issues

1. Stream captured from SIP call can not be played, if RTP session is not initialized for this stream



SIP stream is published on server, but can not be played



Enable RTP session initializing with the following parameter

rtp\_session\_init\_always**=true** 

2. Freezes may occur, audio may be out of sync with video when republishing a SIP call stream as RTMP

<b>§</b> Symptoms		
Freezes and audio/video out of sync are observed while playing an RTMP stream republished by /push/startup REST query from a SIP call		
✓ Solution		
a) in WCS builds before 5.2.1541 add the delay to audio/video generator start		
generate_av_start_delay=1000		

b) update WCS to build 5.2.1541 where the issue was fixed

3. RTP traffic buffering should be enabled in some cases when republishing SIP as Stream or SIP as RTMP



rtp\_in\_buffer=**true**